



'समानो मन्त्रः समितिः समानी'

**UNIVERSITY OF NORTH BENGAL**

B.Voc. Programme 5th Semester Examination, 2021

**SEC3-TOURISM AND HOSPITALITY MANAGEMENT (5.3)**

**AIRPORT HANDLING**

Time Allotted: 2 Hours

Full Marks: 60

*The figures in the margin indicate full marks.  
Candidates should answer in their own words and adhere to the word limit as practicable.*

**GROUP-A**

**Answer any two questions from the following**

12×2 = 24

1. Discuss briefly the characteristics of Air transport. Discuss the Advantages and Disadvantages of Air transport.
2. What is a Global Distribution System (GDS)? Briefly Discuss the four main types of GDS.
3. Discuss the immigration process after arriving at the destination airport. Mention the steps and formalities when dealing with customs at the airport.
4. Discuss about the Airport Regulatory Authority (DGCA) in India and list out its functions.

**GROUP-B**

5. Answer any **four** questions from the following:

6×4 = 24

- (a) Write a note on International Civil Aviation Organisation.
- (b) List the seven IATA Global Indicators.
- (c) List and explain at least three types of Visas.
- (d) Mention the Facilities provided for CIPs in an Airport.
- (e) Mention the various types of Airports.
- (f) What are the common reasons for flight disruptions?

**GROUP-C**

6. Answer any **four** questions from the following: 3×4 = 12
- (a) Define Aviation.
  - (b) What is a terminal building?
  - (c) What is a Passport?
  - (d) What is a Non-Scheduled Airline?
  - (e) What is a Transit Visa?
  - (f) Explain the process for Ticket Check in.

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